

AFTER HOURS EMERGENCY PROCEDURES:

Abletek is open Monday – Friday, 8 am to 5 pm each week. We recognize that to provide excellent service though for our clients, that we need to be available outside the normal business realm for emergencies that may happen regarding your networks and/or business phone systems.

Please follow these simple steps to contact us, should such an emergency arise.

- 1) Call into our main office at 713-455-1888. You will be greeted by the Auto Attendant.
- 2) Press “1” and you will be transferred to our emergency mailbox.
- 3) Please leave a detailed phone message with your name, company, contact phone number, and nature of your emergency.
- 4) The phone system will then proceed to contact our emergency contact team and one of them will gladly return your call.
- 5) Once contacted, resolution of your issue can be arranged & scheduled.

